Maintenance Manager API Overview

Overview of endpoints available via the Maintenance Manager API and their supported verbs.

For full documentation, please see https://docs.citywidesolutions.com/mm/v1/guide/.

Application	Community	Part/Material	Timesheet
Area	Contact	Property	Transaction
Asset	Cost	Property Use	User
Attached File	Crew	Property Zone	Work Order
Attribute	Customer	Resource	Work Order Status
Authentication	Department	Role	Work Order Type
Check-in	Equipment	Service Request	Work/Activity Code
Checkin	General Ledger Code	Service Request Type	Worker
Classification	Note	Source Type	

Application

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/system/applications

Area

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/areas
✔					/maintenance/resources/areas/{id}

Asset

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/assets
✔					/assets/{id}
✔					/maintenance/work_orders/{id}/assets
✔				✔	/maintenance/work_orders/{work_order_id}/assets/{id}

Attached File

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/service_requests/{id}/attached_files
✔					/maintenance/service_requests/{service_request_id}/attached_files/{id}
✔		✔			/maintenance/service_requests/{service_request_id}/attached_files/{id}/content
✔			✔		/maintenance/work_orders/{id}/attached_files
✔					/maintenance/work_orders/{work_order_id}/attached_files/{id}
✔		✔			/maintenance/work_orders/{work_order_id}/attached_files/{id}/content

Attribute

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/attributes
✔					/attributes/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes/{id}
✔					/maintenance/service_requests/{id}/attributes
✔					/maintenance/service_requests/{service_request_id}/attributes/{id}
✔			✔		/maintenance/work_orders/{id}/attributes
✔				✔	/maintenance/work_orders/{work_order_id}/attributes/{id}

Authentication

GET	PATCH	PUT	POST	DELETE	Endpoint
			✔		/authenticate

Check-in

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/timesheets

Checkin

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/work_orders/{id}/checkins
✔					/maintenance/work_orders/{work_order_id}/checkins/{id}

Classification

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/classifications/departments
✔					/classifications/departments/{id}
✔					/maintenance/resources/classifications
✔					/maintenance/resources/classifications/{id}

Community

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/communities
✔					/maintenance/resources/communities/{id}

Contact

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/resources/properties/{id}/contacts
✔	✔				/maintenance/resources/properties/{property_id}/contacts/{id}

Cost

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/work_orders/{id}/costs
✔	✔			✔	/maintenance/work_orders/{work_order_id}/costs/{id}

Crew

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/crews/{id}
✔					/maintenance/resources/crews/{id}/workers
✔					/maintenance/resources/crews/{crew_id}/workers/{id}

Customer

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/resources/customers
✔	✔	✔			/maintenance/resources/customers/{id}

Department

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/classifications/departments
✔					/classifications/departments/{id}

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments/{id}
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments/{id}
✔					/maintenance/resources/workers/{worker_id}/departments
✔					/maintenance/resources/workers/{worker_id}/departments/{id}

Equipment

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/equipment
✔					/maintenance/resources/equipment/{id}

General Ledger Code

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/general_ledger_codes
✔					/maintenance/resources/general_ledger_codes/{id}

Note

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/service_requests/{id}/notes
✔					/maintenance/service_requests/{service_request_id}/notes/{id}
✔			✔		/maintenance/work_orders/{id}/notes
✔	✔	✔		✔	/maintenance/work_orders/{work_order_id}/notes/{id}

Part/Material

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/parts_materials
✔					/maintenance/resources/parts_materials/{id}

Property

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/resources/properties
✔	✔	✔			/maintenance/resources/properties/{id}
✔			✔		/maintenance/resources/properties/{id}/contacts
✔	✔				/maintenance/resources/properties/{property_id}/contacts/{id}

Property Use

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/property_uses
✔					/maintenance/resources/property_uses/{id}

Property Zone

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/property_zones
✔					/maintenance/resources/property_zones/{id}

Resource

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/areas
✔					/maintenance/resources/areas/{id}
✔					/maintenance/resources/classifications

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/classifications/{id}
✔					/maintenance/resources/communities
✔					/maintenance/resources/communities/{id}
✔					/maintenance/resources/crews
✔					/maintenance/resources/crews/{id}
✔					/maintenance/resources/crews/{id}/workers
✔					/maintenance/resources/crews/{crew_id}/workers/{id}
✔			✔		/maintenance/resources/customers
✔	✔	✔			/maintenance/resources/customers/{id}
✔					/maintenance/resources/equipment
✔					/maintenance/resources/equipment/{id}
✔					/maintenance/resources/general_ledger_codes
✔					/maintenance/resources/general_ledger_codes/{id}
✔					/maintenance/resources/parts_materials
✔					/maintenance/resources/parts_materials/{id}
✔			✔		/maintenance/resources/properties
✔	✔	✔			/maintenance/resources/properties/{id}
✔			✔		/maintenance/resources/properties/{id}/contacts
✔	✔				/maintenance/resources/properties/{property_id}/contacts/{id}
✔					/maintenance/resources/property_uses
✔					/maintenance/resources/property_uses/{id}
✔					/maintenance/resources/property_zones
✔					/maintenance/resources/property_zones/{id}
✔					/maintenance/resources/service_request_types
✔					/maintenance/resources/service_request_types/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible/{id}
✔					/maintenance/resources/source_types
✔					/maintenance/resources/source_types/{id}
✔					/maintenance/resources/work_activity_codes
✔					/maintenance/resources/work_activity_codes/{id}
✔					/maintenance/resources/work_order_statuses
✔					/maintenance/resources/work_order_statuses/{id}
✔					/maintenance/resources/work_order_types
✔					/maintenance/resources/work_order_types/{id}
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments/{id}
✔					/maintenance/resources/workers
✔					/maintenance/resources/workers/{id}
✔					/maintenance/resources/workers/{worker_id}/departments
✔					/maintenance/resources/workers/{worker_id}/departments/{id}

Role

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/roles
✔					/roles/{id}

Service Request

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/service_requests
✔	✔				/maintenance/service_requests/{id}

GET	PATCH	PUT	POST	DELETE	Endpoint
✔			✔		/maintenance/service_requests/{id}/attached_files
✔					/maintenance/service_requests/{service_request_id}/attached_files/{id}
✔		✔			/maintenance/service_requests/{service_request_id}/attached_files/{id}/content
✔					/maintenance/service_requests/{id}/attributes
✔					/maintenance/service_requests/{service_request_id}/attributes/{id}
✔			✔		/maintenance/service_requests/{id}/notes
✔					/maintenance/service_requests/{service_request_id}/notes/{id}
✔					/maintenance/service_requests/{id}/work_orders
✔					/maintenance/service_requests/{service_request_id}/work_orders/{id}

Service Request Type

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/service_request_types
✔					/maintenance/resources/service_request_types/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes
✔					/maintenance/resources/service_request_types/{service_request_type_id}/attributes/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments
✔					/maintenance/resources/service_request_types/{service_request_type_id}/departments/{id}
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible/{id}

Source Type

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/source_types
✔					/maintenance/resources/source_types/{id}

Timesheet

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/timesheets

Transaction

GET	PATCH	PUT	POST	DELETE	Endpoint
			✔		/maintenance/service_requests
✔					/transactions
✔				✔	/transactions/{id}
			✔		/transactions/{id}/commit

User

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/crews
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible
✔					/maintenance/resources/service_request_types/{service_request_type_id}/responsible/{id}
✔			✔		/users
✔	✔			✔	/users/{id}

Work Order

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/service_requests/{id}/work_orders
✔					/maintenance/service_requests/{service_request_id}/work_orders/{id}
✔					/maintenance/timesheets
✔					/maintenance/work_orders
✔	✔				/maintenance/work_orders/{id}

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/work_orders/{id}/assets
✔				✔	/maintenance/work_orders/{work_order_id}/assets/{id}
✔			✔		/maintenance/work_orders/{id}/attached_files
✔					/maintenance/work_orders/{work_order_id}/attached_files/{id}
✔		✔			/maintenance/work_orders/{work_order_id}/attached_files/{id}/content
✔			✔		/maintenance/work_orders/{id}/attributes
✔				✔	/maintenance/work_orders/{work_order_id}/attributes/{id}
✔					/maintenance/work_orders/{id}/checkins
✔					/maintenance/work_orders/{work_order_id}/checkins/{id}
✔			✔		/maintenance/work_orders/{id}/costs
✔	✔			✔	/maintenance/work_orders/{work_order_id}/costs/{id}
✔			✔		/maintenance/work_orders/{id}/notes
✔	✔	✔		✔	/maintenance/work_orders/{work_order_id}/notes/{id}
✔			✔		/maintenance/work_orders/{id}/workers
✔				✔	/maintenance/work_orders/{work_order_id}/workers/{id}

Work Order Status

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/work_order_statuses
✔					/maintenance/resources/work_order_statuses/{id}

Work Order Type

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/work_order_types
✔					/maintenance/resources/work_order_types/{id}
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments
✔					/maintenance/resources/work_order_types/{work_order_type_id}/departments/{id}

Work/Activity Code

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/work_activity_codes
✔					/maintenance/resources/work_activity_codes/{id}

Worker

GET	PATCH	PUT	POST	DELETE	Endpoint
✔					/maintenance/resources/crews/{id}/workers
✔					/maintenance/resources/crews/{crew_id}/workers/{id}
✔					/maintenance/resources/workers
✔					/maintenance/resources/workers/{id}
✔					/maintenance/resources/workers/{worker_id}/departments
✔					/maintenance/resources/workers/{worker_id}/departments/{id}
✔			✔		/maintenance/work_orders/{id}/workers
✔				✔	/maintenance/work_orders/{work_order_id}/workers/{id}